

About Your New Home

Lock Out

During business hours, Knoll Crest will, upon proper identification, unlock an apartment door for a resident. After hours lock out fee is \$90.00. If you need assistance you may call the office at 860.704.8246. Payment must be received at time of entry. No cash accepted.

Snow Removal

We appreciate your cooperation after a snowstorm by temporarily moving your car to a clean parking area. By doing so, all parking areas can be thoroughly plowed. We recommend you purchase a shovel in order to dig out your car after a snow storm.

Parking

All vehicles must be registered with the Rental Office. Buses, trucks, and recreational vehicles are not permitted to park on the property. Vehicles illegally parked will be towed at the owner's expense.

Electricity

Your apartment is equipped with electrical fixtures, which are easy to clean and maintain. Bulbs will be supplied upon occupancy. Thereafter, however, bulb replacement will be a resident responsibility.

A convenient circuit panel is provided in each apartment in the bedroom. The circuit breakers in this panel are operated exactly as a normal wall switch. If too many appliances or electrical devices are placed in a circuit, the circuit breaker will automatically interrupt the overloaded circuit to prevent any damage. If this occurs, remove some of the electrical devices known to be defective from the circuit. Switch the circuit breaker opened to the ON position. If the circuit automatically opens again, call the emergency maintenance number and avoid further use of the circuit until it is repaired.

Each apartment is adequately wired for normal use of lamps, radios, televisions and other appliances. Avoid the use of multiple outlet plugs and extension cords since these items frequently lead to overloaded circuits.

No alteration to electrical fixtures or installation of additional permanent fixtures is permitted without consent from the manager.

Payment for electrical service in the apartment is a resident responsibility. You need to notify Connecticut Light & Power of your move-in-date so that electricity is turned on for you.

Granite Counters

The granite counters are best cleaned with a few drops of neutral cleaner, stone soap (available in hardware stores or from a stone dealer), or mild dishwashing liquid and warm water. Use a soft, clean cloth to clean the granite. Rinse after washing with the soap solution and dry with a soft, clean cloth. Don't use abrasive cleaners such as dry cleansers, scouring powders or "Soft" cleansers. Please do not place hot pans on the counter tops. It is also of great importance that cutting boards be used at all times.

Dishwasher

All apartment homes are equipped with an automatic dishwasher which will enable you to get your dishes hygienically clean with minimal time and effort. General purpose detergent and soap should not be used because they may give poor results, harm the articles in the dishwasher and most importantly cause mechanical problems. Use dishwasher specific detergents only. Tip- Operate disposal to clear drain before operating dishwasher.